



## The Salvation Army Australia Territory

State Office Tasmania Division

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## In the Swansea Area

As the COVID-19 emergency continues to affect Tasmania, it is impacting individuals and families in ways never imagined possible. People are losing their jobs, elderly people are confined to their homes without much support and those who were already experiencing hardship are faced with the prospect of worsening conditions.

The community on the East Coast is no exception.

The Salvation Army is still at work, continuing to provide essential assistance and services to communities across Australia. We support the East Coast of Tasmania throughout the year through our Employment Plus Centre in St Helens and Corps in St Mary's. Also, with the help of Anglicare, we provide Emergency Relief assistance, but for the next few weeks we are increasing this support with reinforcements from our own teams and will be visiting Swansea on the 19<sup>th</sup> and 26<sup>th</sup> May between 11am – 3pm each day at the Courthouse 4 Noyes St Swansea.

If you need additional help and have been directly affected by COVID -19 please follow these steps.

1. Please call Carryl or Katrina from The Salvation Army Doorways service on (03) 6244 4615 to have a phone interview. The phone interviews are so we can minimise the risk with face to face contact when we do meet. If your call cannot be answered please leave your name and contact number clearly for them to return your call. **Please note that Doorways doesn't open on Tuesdays for assessments but hey will call you back.**
2. Your request will be processed, and they will allocate you a time for you to collect your IGA voucher/s from The Courthouse in Swansea on Tuesdays 19<sup>th</sup> and 26<sup>th</sup> May.
3. When you come to collect vouchers, there will be strict protocols to follow to ensure your safety and that of our staff.
4. Please note that we prefer NOT to do 'Walk In's' where possible, but also understand that some people may have no phone credit to do this. Please come along but be aware that you may need to wait to have the assessment done. We will endeavour to get this done in a timely manner to minimise the risk.

This is additional assistance that The Salvation Army can provide during this time of increased impact from this pandemic. We look forward to assisting you and your community.

Kind Regards

Bridget van de Kamp - Divisional Support and Project Officer - Mobile 0418 202 186

Founder **William Booth**  
General **Brian Peddle**  
Territorial Commander **Commissioner Robert Donaldson**

*Wherever there is hardship or injustice, Salvos will live, love and fight  
alongside others to transform Australia one life at a time with the love of Jesus*

[salvationarmy.org.au](http://salvationarmy.org.au)